**Visit Report**

**Place Visited – Indo British Garment Factory ( Faridabad)- End Customer Adidas**

**Visited Date – 27/11/2015**

**Contact Person –**

 Indo British Garment - Mr.Mukesh and Mayur ( Marketing) and

Mr. Prasad G (QA)

Adidas Representatives – Mr. Piyush Kumar (Sr. Quality Analyst)

**Quality Issues. Low GSM in TZ 25074 \_ RMG/002200/2016\_Shade–white (1428 mts.)**

**& Dansal (1428 mts)**

1. I have visited the customer Indo British Garment Factory at Faridabad in dated 27/11/2015 to see the issue of less GSM in sort no. 25074\_shade White & Dansal\_ PO 2200/2016. Customer has rejected 19 rolls which has less GSM 102-105g against the std. 110+/-5%.   GSM of 19 rolls checked in presence of Mr. Prasad G. (QA)  and results of Dansal shade was 101-105 (avg. 102.3) & White shade was 102- 104 (avg.103.3) without conditioning (room temperature).
2. Fabric samples of same rolls has been collected from them to check in our JCT Lab with ambient lab condition 20deg C +/-2deg C and RH% = 65+/-2 for 4hrs. After conditioning, GSM has been checked and GSM results ( Dansal) observed 101.5 to 104.6 (avg. 102.1) and white shade fabric GSM observed 102 to 104.4 (avg. 103.6).

IBG ( QA) have submitted GSM report to adidas office for commercial approval.

**Corrective Action** Required:-

We are supplying four different sort for TZ quality to adidas i.e. 22169, 25074,22517,22444 where we are facing problem of GSM. The same complaint from IBG we had faced and we have made sort no. 22517 to meet out GSM 110 +/-5%. We are strongly suggested to issue only sort no. 22517 to meet out GSM and eliminate unwanted complaints in future.

**Quality Issues. Red stain on Rubbing of white fabric in DYD 22124 \_ RMG/001823/2016\_Shade – Black**

Issue of colour staining (Red) on adidas logo.

They have made 3000 garment, initial 100-200 garment were rejected for colour staining on logo only while strips of knitted white (Cotton) are not having stain.

They have shown 4-5 Gament having stain on logo. According to IBG representatives, adidas will take final decision of rejection / pass of 100-150 panel which are kept for final approval from adidas**.**

I brought two garment with me to show our team for analysis /for decision to resolve the issue.

Thanks and Regards

Kamlesh Joshi

R&D Taffeta

K-02164